# The "New Normal" in Demand for Outfitting and Guiding Services in the U.S.

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#### Overview

- 1. History of guides to present
- 2. Research on guides
- 3. Purpose of guides
- 4. Public demand for these services
- 5. How demand is changing
- 6. Factors influencing demand
- 7. Tools to predict future demand
- 8. ITRR research on demand for outfitted services in a Montana forest

## History

- Direct historical origins from the 17<sup>th</sup> and 18<sup>th</sup> centuries
- Pathfinder and mentor
- Pathfinders originally had no training but knew their native land
- Role as a mentor is both spiritual and geographical
- Guides of today possesses and expands on both of these roles

#### Research on Guides

- Cohen's 1985 model of roles of guides
- Weiler's 1993 reexamination of Cohen's model
- Oschell's 2003 evaluation of guide roles and their effect on the recreation experience
- Oschell's 2009 research on competent communication of outfitters and guides.
- Not nearly enough research is done on the outfitting and guiding sector

### Purpose of Guides

- From the USFS- outfitters and guides provide visitors seeking their assistance a quality experience as an extension of the agency's mission.
- From the USNPS- in a manner that furthers the protection, conservation, and preservation
- Common thread- guides and outfitters are expected to assist in mitigating resource impacts

#### The Need for an Outfitter

- Guided trips vary widely in length, seasonality, location, type, transportation, terrain, and clientele (Weiler and Ham, 2001)
- Need for outfitted services varies widely as well.
- Purpose of the research we did was to determine the need for outfitters in a Montana forest.
- Need is defined by current supply of outfitters, current demand for outfitted services, and the complexity of the activity

#### Demand

- The focus today is on demand
- Considering the importance of outfitting and guiding and the recent economic changes keeping track of demand is critical
- ITRR research on demand for outfitted services in a Montana forest
- Methods

## Findings

- 38 outfitters
- 21 activities
- Use days ranged form 20 to 2,600
- 77% did not use their allocated days
- Days remaining=5,711
- Decline in expenditures (2%) by Montana visitors on outfitted services
- Is this the "new normal" for guiding services in MT?

#### Predictions

- Guided tours to remote destinations will continue to thrive and vice versa (Weiler and Ham, 2001)
- Demand for tour guides will fluctuate with tourism
- Areas where tourism is vibrant will see the demand for guides increasing
- Factors which will influence demand for outfitted services are: the economy, the characteristics of clients, and public sentiment

#### Thank You!

Questions????